



Professional Courier, Inc. is Central Virginia's leading provider of time-critical delivery and logistics solutions. For over 25 years, our goal has been to exceed our clients' expectations through superior reliability and a high quality customer service experience.

KEY BENEFITS

24 Hour/365 Day Support: PCI's experienced customer service professionals are always ready to help you, 24 hours a day, 365 days a year.

Customization: If none of PCI's standardized services meet your requirements, we will work with you to build a custom, cost effective solution.

Delivery Agents: With an average tenure of over 7 years, the drivers serving PCI's Central Virginia clients are highly experienced and committed to providing prompt, reliable and courteous service to our clients. In our extended service areas, we utilize a network of trusted delivery partners who are committed to similarly high standards of service.

Licensed, Bonded, and Insured: PCI is a For-Hire Motor Carrier authorized by the U.S. Department of Transportation and Virginia Department of Motor Vehicles. PCI is also an Indirect Air Carrier authorized by the Transportation Security Administration.

Technology: PCI utilizes a variety of industry-leading technologies:

- **Online Client Portal** allows you to ship and track orders from your internet-capable computer.
- **E-mail Updates** provide immediate notification that your order has been picked up or delivered.
- **Nextel Direct Connect** allows PCI's delivery agents to contact us instantaneously for status updates or troubleshooting.
- **Online Driver Portal** ensures greater accuracy over verbal dispatching.

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SERVICES

SameDay Small Package Delivery and Freight

- PCI provides expedited ground delivery, 24 hours a day, 365 days a year, getting your shipment delivered in a matter of hours.
- We have nationwide availability through a network of trusted delivery partners and can handle shipments from a single envelope to freight totaling 12,000 pounds.

Next Flight Out (“NFO”) and Air Cargo Services

- Expedited delivery utilizing passenger and cargo airlines to move your shipment cross country within a matter of hours or next day depending on route availability.

Dedicated Routes

- For your frequent multi-stop delivery needs, PCI will assist you to develop a customized routing and schedule that will ensure a reliable and cost-effective solution to your unique requirements.

Distribution

- PCI provides dedicated and integrated distribution solutions for clients who have multiple shipments originating from the same location each day.

Warehousing & Fulfillment

- PCI can provide you with a range of warehousing solutions including critical parts storage and fulfillment and distribution services.
- In addition to our Richmond, Virginia warehouse, we can develop strategic stocking locations nationwide at warehouses operated by our trusted delivery partners.

Fleet & Personnel Replacement

- PCI can replace or supplement your in-house delivery fleet on an ongoing or temporary basis, giving you the advantages of control and convenience while eliminating the traditional fleet-related problems of vehicle management, unexpected leave time, and fluctuations in delivery volume.
- For large office environments, PCI can also provide an Internal Delivery Solution, efficiently managing your mailroom operations.

Legal Support Services

- PCI provides Mobile Notary and Service of Process to law firms and in-house counsel.

***In addition to the services listed above,
PCI will work with you to create a solution tailored to your individual needs.***